



# Your Bill. Simplified.

We've made your bill easy to understand.

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## Account #

You'll want to have your account number on hand when you call us to make a payment and to set up your My Cirro online account. Register for an online account at [cirroenergy.com/my](http://cirroenergy.com/my).

## Date Due

Your payment is due on this date. Keep this date in mind to avoid a late payment penalty.

**Account #:** 9 999 999 - 1  
**Customer Name:** JOE & JANE CUSTOMER  
**Invoice #:** 1111111111111  
**Date Due:** 10/12/2015

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## Previous Amount Due

The amount owed from your last billing cycle.

## Payment

The payment made from your last bill and the date we received it.

## Balance Forward

The difference between the previous amount due and payment. This amount is due immediately, not when your current bill is due.

## Amount Due

Amount required to pay by due date to avoid late penalty.

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Account Summary		Billing Date: September 24, 2015		
Previous Amount Due				\$124.60
Payment 09/10/2015				-124.60
Balance Forward				0.00
Current Charges				121.31
<b>Amount Due 10/12/2015</b>				<b>\$121.31</b>

  

Electricity Usage Summary		For more usage information log on to <a href="http://cirroenergy.com">cirroenergy.com</a>		
		1984	2081	2025
■	Actual Read			
▨	Estimated Read			
	<b>Billing Period</b>	08/21/2015 - 09/22/2015	07/23/2015 - 08/21/2015	08/25/2014 - 09/24/2014
	<b>Billing Days</b>	32	29	30
	<b>Electricity Used (kWh)</b>	1984	2081	2025
	<b>Avg. Daily Usage (kWh)</b>	62	72	68



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### Outage Phone Number

Call your Transmission and Distribution Service Provider (TDSP) to report an outage or emergency.

### ESI ID

This unique number identifies your electric service location.

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**Account Information**

12345 STREET NAME  
CITY TX 99999-9999

**For outages or emergencies:**  
call Oncor Electric Delivery at  
1-888-313-4747

**ESI ID:**  
10443720000000000

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### Usage Charge/Base Charge

The charge is based on either energy usage level or a flat charge in your EFL (Electricity Facts Label), received when you signed up for your plan, if applicable.

### Energy Charge

Electricity usage, shown in kWh the basic unit of electric energy for which you are charged, times the price you pay.

### Promotional Incentive

A discount applied to your bill for a specific promotional period, if applicable.

### TDSP Delivery Charges

The amount calculated by the transmission and distribution service provider for the delivery of electricity to your home, not including optional charges. This amount is passed through at cost with no mark-up. (TDSP: Oncor Electric, CenterPoint Energy, AEP or TNMP.)

### Gross Receipts Tax Reimbursement

Refer to bottom of your bill for explanation.

### Current Charges

Amount due for your current bill.

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**Charge Details - 32 Day Billing Period From 08/21/2015 To 09/22/2015**

<b>Smart Lock 12</b>		
Usage Charge		9.95
Energy Charge	1,984 kWh @ \$0.041000/kWh	81.34
Promotional Incentive		-50.00
Electric Delivery Charges		75.89
Gross Receipts Tax Reimbursement		2.34
Sales Tax 1.50%		1.79
<b>Current Charges</b>		<b>\$121.31</b>
The average price you paid for electric service this month (per kWh)		\$0.059